

# Dr. Stanley Eng\*, F.A.A.O.

OPTOMETRIST

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## To Our Valued Patients:

Your office visit will be different from what you may have experienced in the past due to precautions taken to assure the health and safety of yourself, our staff and the community. We appreciate your cooperation in the effort to achieve a safe and comfortable experience during your visit.

Our staff will be wearing various types of PPE's. All safety measures and protocols have been implemented in compliance with health and safety guidelines.

- Prior to your appointment, ensure that you have **filled in and submitted** your pre-exam intake form accessible through our website.
- Please have a driver, as most adults will require dilation drops. Your driver should remain in the car.
- Please call or text us when you arrive for your appointment and wait in your vehicle or outside the door.
- We will notify you when we are ready for you to come into the office. The office must be cleaned, sanitized and prepared after each patient leaves before a new patient arrives.
- All patients MUST have their own masks and don them once in the office. Your personal mask can be homemade, they do not have to be surgical masks as we want to save these for our front-line workers.
- Upon arrival in the office, you must sanitize your hands.
- Come into your appointment alone, unless you require a companion limited to a parent, guardian or caretaker. If so, please advise us ahead so that we are able to plan accordingly.
- There will be a maximum of two patients in the office at any given time to comply with the social distancing rules.
- Please bring only your purse/wallet and leave all personal belongings at home.
- Follow the floor signs and markers. Follow the instructions of our staff pertaining to where you should go and what you should do during the testing period.
- Debit, Credit card or e-Transfer are methods of choice for payment.
- Please limit your touch points. Do not touch anything unless it is handed to you by our staff.
- Do not touch any part of the instruments.

**Your Health and safety is our foremost priority.**

**Thank you for taking the steps to help us create a safe and comfortable environment**